



Report to: Policy & Performance Improvement Committee: 6 October 2025
Director Lead: Deborah Johnson, Director - Customer Services & Organisational Development
Lead Officer: Mark Randle, Transformation & Service Improvement Officer

Report Summary	
Report Title	Policy & Performance Improvement Committee Annual Report
Purpose of Report	To present the Policy & Performance Improvement Committee's Annual Report for 2024-25 for approval and publication.
Recommendations	That the Policy & Performance Improvement Committee approve the report content and structure
Reason for Recommendation	To provide details of the work the Policy & Performance Improvement Committee has undertaken and evidence how that work has positively impacted residents.

1.0 Background

- 1.1 The Policy & Performance Improvement Committee's (PPIC) role is to fulfil the 'scrutiny' function required in the Cabinet model, as well as serving as an integral role in improving the work of the Council. It is an open meeting, meaning public and press can attend, and the Committee meets at least five times a year.
- 1.2 Since June 2024 there have been 9 committee meetings and 2 working groups in this time. PPIC have been involved in developing and shaping Council policies and strategies, questioning the Council's performance, and driving improvement to services. During the year PPIC received information in the form of presentations, updates and reports.
- 1.3 Every year there is an Annual Report summarising the work of the Committee. This will be the third Annual Report of PPIC since the introduction of the Cabinet system and sets out a review of the work conducted and completed by the committee during 2024/25 (June 2024 to April 2025).

2.0 Proposal/Options Considered

- 2.1 This report, attached as **Appendix One**, sets out an overview of NSDC, including the area and services that we cover, and provides an overview of the roles and responsibilities of the Policy, Performance and Improvement Committee as well as the members that have been involved. It then sets out the work PPIC have been doing in the last 12 months, separated into the 4 key areas:

1. Working groups
2. Shaping policy and strategy
3. Driving service improvement
4. Scrutinising and questioning performance

The report provides an overview of the work of the Committee over 2024/25 and will be available for internally for officers and Members via the Intranet and externally to tenants and residents via the NSDC Website.

3.0 Implications

In writing this report and in putting forward recommendation's, officers have considered the following implications: Data Protection, Digital and Cyber Security, Equality and Diversity, Financial, Human Resources, Human Rights, Legal, Safeguarding and Sustainability, and where appropriate they have made reference to these implications and added suitable expert comment where appropriate.

Background Papers and Published Documents

Except for previously published documents, which will be available elsewhere, the documents listed here will be available for inspection in accordance with Section 100D of the Local Government Act 1972.

- PPIC Annual Report 2022-23
- PPIC Annual Report 2023-24